Shipping Policy

ParentMe360 (ParentMe36O)
Effective March 2025

Overview

ParentMe360 provides digital counseling, therapy, and educational services. As such, we do not deliver or ship any physical goods. This Shipping Policy outlines our delivery method and the purpose of collecting address details.

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1. Digital Service Delivery

All services—including live counseling sessions, webinars, and digital learning materials—are delivered online via secure video conferencing or through the user dashboard.
Access links and confirmations are sent by email upon booking or subscription.

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2. No Physical Shipping

ParentMe360 does not engage in shipping any physical items or products.
Therefore, shipping timelines, logistics, and delivery tracking are not applicable.

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3. Address Collection Policy

We collect user billing addresses solely for:

- Processing payments securely via Razorpay or other gateways
- Generating tax-compliant invoices or receipts
- Account verification where legally required

These addresses are **not used for shipping** and are stored securely in compliance with our Privacy Policy.

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4. Service Modification or Rescheduling

If you are unable to attend a scheduled session or need to make a change, you may request a reschedule in accordance with our Refund & Cancellation Policy.
Since services are digital, traditional returns or exchanges do not apply.

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5. Policy Updates

This Shipping Policy may be updated periodically to reflect service changes or regulatory requirements.
The latest version will always be available on this page.

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6. Contact Us

For questions regarding this Shipping Policy or how we handle address information, contact us at:
📧 **parentme.help@gmail.com**