Terms and Conditions

ParentMe360 (ParentMe36O)
Effective March 2025

Introduction

ParentMe36O provides educational and developmental services for children.
By using our platform, you agree to the following Terms.

This website is governed by Indian law.

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1. Use of Services

- ParentMe36O offers live classes, recorded sessions, and counseling services for children below 18 years.
- Counseling is **educational/supportive only** and not a substitute for professional medical, psychological, or legal advice.
- Accounts must be created and managed by **parents or guardians** with verifiable parental consent.

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2. User Responsibilities

- You are responsible for all activities conducted under your account.
- Provide accurate and truthful registration information.
- Do not copy, distribute, record, or share content without explicit permission.
- Comply with all child safety policies and applicable laws.

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3. Subscription & Payment

- Monthly subscription payments are processed securely via trusted payment gateways.
- Access may be paused or revoked if payments are not received on time.

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4. Cancellations & Refunds

- You may cancel your subscription anytime via the dashboard **before the next billing cycle**.
- Payments are generally **non-refundable**; however, **compensatory sessions** may be offered at ParentMe36O's discretion for verified technical issues.

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5. Content & Intellectual Property

- All platform materials, including session recordings, are the property of ParentMe36O.
- Content is provided solely for **personal, non-commercial use**.
- Unauthorized reproduction or distribution is strictly prohibited.

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6. Child Safety & Compliance

- We fully comply with the **POCSO Act**, **Information Technology Act**, and **DPDP Act**.
- Staff are trained in **child safety** and responsible conduct online.
- Parents may report any concerns to the **temporary Grievance Officer** promptly.

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7. Suspension or Termination

- Accounts may be suspended or terminated for violating these Terms or engaging in inappropriate or harmful behavior.

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8. Liability Disclaimer

- Counseling services are intended only to provide **educational or supportive information**.
- This is **not** a substitute for professional medical, psychological, or legal advice.
- ParentMe36O is not liable for indirect, incidental, or consequential damages arising from using the platform.

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9. Data Privacy

- Use of the platform constitutes agreement to our Privacy Policy.
- Parents retain full rights to **access**, **correct**, and **request deletion** of their children's data.

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10. Changes to Terms

- We may update these Terms occasionally, with updates posted online.
- Continued use of the platform after changes constitutes acceptance.

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11. Contact

- Temporary Grievance Officer for complaints: **Reeti Jain**
- Email: parentme.help@gmail.com